

FAQ

Tenant Portal?

60 days out from your start date you will receive an email from "BUILDIUM" that looks like example shown:
<donotreply@managebuilding.com> The IML Group.

Once you set up your tenant portal you will be able to see your charges for housing and processing fee and you can pay online.

When do I pay?

Once you set up your tenant portal 60 days out from your start date you will have 30 days to pay your housing.

Check in day for housing?

You will be checking in at our office, located at **325 E. Hopkins St., San Marcos TX 78666**, on the Monday before your class start date. We will be giving you your move in packet, key, gate code, and parking pass at the time of check in. You can then go straight to the apartment, no need to check in there.

What comes in the apartment?

Each apartment is furnished with 2 standard twin beds in each room, living room, dining, furnished kitchen with appliances, full size washer/dryer, 1 40"TV. Cable and Internet is provided.

What do I need to bring?

- All personal hygiene products
- Laundry detergent (due to everyone having their own preference)
- Towels, sheets, pillows, blankets
- Any electronic devices needed.

What is the address of the apartment complex that I will be living?

250 S. Stagecoach Trail San Marcos, TX 78666

Is there a cancellation policy?

Yes+++Cancellation Policy:

Early termination of your housing within 30 days of move in will result in a cancellation fee equal to 50% of your total housing cost.

No Exceptions.